

Privacy Policy

Description

We collect certain information or data about you when you use Tamlex

We collect:

Enquiries, questions, queries or feedback you leave, including your email address if you contact sales@tamlex.co.uk, your email address and subscription preferences when you sign up to our email alerts, and how you use our emails – for example whether you open them and which links you click on, your IP address, and details of which version of web browser you used information on how you use the site, using cookies and page tagging techniques.

This data can be viewed by authorised people within the organisation and our suppliers, to:

- improve the site by monitoring how you use it
- gather feedback to improve our services, for example our email alerts
- respond to any feedback you send us, if you've asked us to
- send email alerts to users who request them

Where your data is stored

We store your data on secure servers in the European Economic Area (EEA) (except for data that we gather when you sign up to our email alerts).

Some of our suppliers are based outside the EEA. We have strict controls over how and why your data can be accessed.

By submitting your personal data, you agree to this.

When you sign up to our email alerts

We use the Campaign Monitor, for our email alerts.

Campaign Monitor is based outside the EEA and stores your data in the USA; Campaign monitor works in line with ISO for data being stored.

As a subscriber to our email alerts, we may contact you from time to time to ask for your feedback on how to improve our email alert service.

Keeping your data secure

Sending information over the internet is generally not completely secure, and we can't guarantee the security of your data while it's in transit.

Any data you send is at your own risk.

We have procedures and security features in place to keep your data secure once we receive it.

Disclosing your information

We won't share your information with any other organisations for marketing, market research or commercial purposes, and we don't pass on your details to other websites.

Your rights

You can find out what information we hold about you, and ask us not to use any of the information we collect, if you would like a copy of the information held on you please email sales@tamlex.co.uk

If you've signed up for email alerts, you can unsubscribe or change your settings at any time.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

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Author

marketing

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